

## REPAIR FORM

Please complete this form in full to enable us to efficiently process the assessment and repair of your camera.

Customer Contact Information						
Name	Mr.	Ms.	First Name		Last Name	
Present Address						
Postal Code		Date			Mobile Phone	
Telephone					Email	
Product Information						
Camera Model				Serial Number		
Lens Model				Serial Number		
Date of Purchase				Place of Purchase		
Accessories Sent to FUJIFILM Philippines Repair Center						
Body Cap		USB Cable		Batteries (please specify)		
Lens Front Cap		Strap		SD Card		
Lens Rear Cap		Camera Case		Note: We recommend that you do not send any accessory items unless requested by Camera Repair Department. FUJIFILM is not responsible for lost accessories.		
Lens Hood		AC Adaptor				
Problem Description						
Please describe the problem or equipment malfunction that you are experiencing (English/Tagalog/Bisaya):						
_____ Customer's Name & Signature/Date					Assisted by: _____ Name & Signature/Branch	
Service Information						
<input type="checkbox"/> <b>Warranty</b>	All warranty repairs must have a copy of the warranty card and a Dated Proof of Purchase. Warranty does not apply if product has been damaged by accident or abuse (see warranty card.)					
<input type="checkbox"/> <b>Non-Warranty</b>	Estimates will be provided to you. You need to authorize and pay upfront for the repair. No repairs will be done without your authorization.					

Send this completed form with your camera to:

FUJIFILM Philippines Inc.  
30th Floor, Joy-Nostalg Center  
No.17 ADB Avenue, Ortigas Center  
Pasig City 1600, Philippines

Tel. No.: +63 2 570 2695  
email: camera.services.ph@fujifilm.com  
website: xphotographers.ph/service-center

Note: FUJIFILM shall dispose of camera units left unclaimed 3 months after its date of reception from the client.  
Replaced camera parts are provided a 3-month warranty.